Notice to GATRA Customers of Their Rights Under Title VI

It is the policy of GATRA to assure that no person shall, on the grounds of race, color, national origin, sex, and disability, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied benefits of, or otherwise be discriminated against under any of its federally funded programs and activities.

Any person, who believes his/her Title VI protection has been violated, may file a complaint with GATRA's Customer Service Department. For Title VI complaints, please call Joanne LaFerrara, Director of Customer Relations at (508) 823-8828.